



REPORT

From the office of the...

Associate Vice-President (Services)

TO: Members of the Student Representative Assembly
FROM: Veronica Larrazabal Zea, AVP (Services)
SUBJECT: SRA 23L Report
DATE: January 6th, 2024

Hello everyone, I hope you've had a lovely winter holiday and are well rested now that we are back.

Progress on Yearplan

We've reached the surveys portion of the service review; they were posted in December and have been promoted. I've also begun drafting the service review document so the committee can compile the relevant information.

Past Events, Projects, & Activities

The committee has almost completed the external research document. We've also completed the SWHAT report regarding changes to their operating policy regarding their Uber use. The process did go fairly quickly due to the HSR strike which was an extenuating circumstance.

Upcoming Events, Projects, & Activities

Surveys are expected to close on January 28th. The next step once they close is to analyze the data and write recommendations for the services involved. We're planning an event for the first week of January to help with promotions.

Outreach & Promotions

Graphics are posted on the TVs around campus, and we've also purchased posters and rave cards to give out during events, as was done on the last week of classes in December. I will also be sending out information to professors and the committee will be engaging in class talks to further promote the surveys,

Successes

The survey drafting process went well and the PTMs gave excellent insights into what questions would best reflect their service. The committee has been very engaging and done an excellent job so far. We also now have a full committee, which is fantastic as we get into the most intensive part of the process.

Current Challenges

It was a little difficult to maintain morale by the end of the semester, which is understandable due to the nature of the workload by that point. It's also tough to find a

time where everyone is available for meetings, but we've been able to work with what we have so far.

Volunteers

Thank you to all the amazing volunteers for the hard work you do!

Other

Please share with your constituents the links to the surveys!

<https://msumcmaster.ca/mac-feedback-share-your-experiences-related-to-msu-run-services-on-campus/>

Best,



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