

# **REPORT**

From the office of the ...

# **Macademics Coordinator**

TO: Members of the Executive Board

FROM: Angela Bilic

SUBJECT: Macademics Report 3
DATE: September 18, 2023

# **Yearplan Update**

Since the month of August, the Macademics service has taken part in the Spark x Macademics Sites and Services webinar which was a great success. As Coordinator, I took over the 'Services' portion of the webinar, which allowed incoming McMaster students to develop a greater understanding for the websites that our university offers to achieve greater ease in transitioning into their respective programs. Students seemed very engaged and responsive throughout the webinar.

With regards to the first week of back-to-school, the Macademics team took part in a Meet-the-Exec week where we reintroduced what the service has to offer, posted a description of each executive members role within the service, and even did daily Instagram story takeovers to bring the students on a day in our lives. This was done to increase social media engagement within Macademics as well as boost the level of comfort that students have with our team – hoping to create a level of friendship in which students may feel inclined to ask us for help or get involved with our team!

Recently, Macademics took part in ClubsFest on September 5<sup>th</sup>, where each executive member was provided a role in informing students about our service, updating them on our Volunteer Applications, and handing out rave cards with all of the information in writing. Our booth was a huge success in that we gave away all of the ordered merchandise and rave cards as well as significantly increased our social media following. Students appeared to have a great time interacting with our members and asking ample questions about our service as well as the university.

Volunteer applications have also been open from August 18<sup>th</sup> – September 10<sup>th</sup> for the Promotions, Research & Resources, and Teaching Awards subcommittees. The applications were timed to encompass ClubsFest, so that incoming students were given the opportunity to become more aware of our service. The hiring process will soon be held between September 18<sup>th</sup> and 22<sup>nd</sup>,

where successful applicants are projected to be informed by September 29<sup>th</sup> at latest.

# **Events, Projects, & Activities**

#### General Service Usage

As the Promotions Coordinator has now been situated in her role, the Macademics Instagram account has become very active and large amounts of material have been posted. This material has proven to be very engaging as students have been messaging our team as well as reacting to and commenting on our posts. In the last 30 days, 4.7K Instagram accounts have been reached by our service, with a 553% increase in account engagement. By including a campus store gift card giveaway, students have been provided with incentive to follow, interact with, and repost our social media accounts. This initiative has yielded great response.

#### Project 1: Welcome Week Campaign (Completed)

The Macademics team was able to create meaningful relationships with the student body through various face-to-face and online interactions. This was done through: our ClubsFest booth where each executive member took the time to engage in friendly conversation with the students, an exciting social media gift card giveaway, Instagram story takeovers where the students could learn more about each service member, and ample Instagram posts made. Students were encouraged to continue engaging with our service as they were handed rave cards with QR codes present on them, directing them directly to our social media accounts.

#### Project 2: Volunteer Hiring (Ongoing)

Volunteer applications are open between August 18<sup>th</sup> – September 10<sup>th</sup> and students are urged to join our team through various modes of Instagram story engagement. The hiring process is planned to be held between September 18<sup>th</sup> and 22<sup>nd</sup> and the goal of the team is to have a fully formed volunteer team by September 29<sup>th</sup> at latest. This way, an in-person volunteer training and a fun social to follow, can be held in the month of October, to successfully integrate the volunteers into their roles and familiarize them with the rest of the team through icebreakers.

#### Project 3: TAC Fall Nominations (Upcoming)

I will soon meet one-on-one with the Teaching Awards Committee Coordinators to pick out the dates for the upcoming Fall Teaching Award Nomination period. The Promotions Coordinator will also be invited to attend the meeting in order to discuss promotional plans for the endeavor. The Volunteer and Logistics Coordinator and I will then create a schedule for in-person promotions that will be done throughout McMaster, such as class talks done by volunteers, or MUSC tables being booked to hand out rave cards and increase student excitement regarding the topic of teaching awards!

#### **Outreach & Promotions**

#### Summary

Between August 7<sup>th</sup> and August 11<sup>th</sup>, our exec team posts were put up with a photo of each executive member, a bit about them, and what their role entails. A volunteer application post was then posted to promote the application period, and it was accompanied by another post with more information about each of the three subcommittee groups. Following this, a post was also made to promote our \$50 campus store gift card giveaway, where students entered by following us and tagging 3 friends in the comments (bonus entry for sharing the post to their story). For extra promotional material, our rave cards were posted to our Instagram, to show the students what they could expect to receive at ClubsFest by visiting our booth, as well as a post to promote our executive member takeovers which were added to our story.

#### Promotional Materials

















Facebook



Instagram

Total followers

Content you shared



#### Social Media Engagement since the Previous Report

# Page overview Discovery Post reach Post engagement New Page likes New Page Followers Interactions Reactions Reactions Post reach Post engagement Discovery New Page Followers Discovery New Page Followers Post reach Post engagement Discovery New Page Followers Discovery Discovery Discovery Discovery Discovery Discove



1,677 +42.8% >

96 >

# **Finances**

# **Budget Summary**

So far, there have not been any hardships with our teams' finances. We have collectively agreed that we would like to allocate much of our funds towards promotions early in the school year as this is the key to establishing a more

widespread connection with the student body. \$25 were donated to our service by the Campus Store and will be used towards a social media giveaway

by the Campus Store and will	be used toward	s a social media	giveaway.	
6401-0312-CTCHA - TCHA - AWARDS & MEETINGS		\$2,650.00		
401-0312-050 ARDS & CIBC Hall Booking for TA			25-Jul	9-Aug
401-0312-050 ARDS & MEETINGS				
401-0312-050 ARDS & MEETINGS	50 ARDS & MEETINGS			
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401-0312-050 ARDS & MEETINGS				
401-0312-050 ARDS & TOTAL SPENT IN LINE	S & TOTAL SPENT IN LINE			
401-0312-050 ARDS & REMAINING IN LINE	S & REMAINING IN LINE			
6494-0312-CTCHA - TCHA - VOLUNTEER RECOGNITION		\$500.00		
6501-0312-0 TCHA - TCHA - ADV. & PROMO.		\$2,000.00	L	
11-0312-050 ADV. & P Welcome Week Rave Cards		\$97.00	2-Jul	2-Jul
501-0312-050 ADV. & P Volunteer Application Instagram Package		\$100.00	31-Jul	31-Jul
501-0312-050 ADV. & P Executive Introductions Instagram Package		\$165.00	28-Jul	28-Jul
501-0312-050 ADV. & P Maroon merch. bags		\$215.52	28-Aug	28-Aug
01-0312-050 ADV. & PROMO.				
501-0312-050 ADV. & PROMO.				
501-0312-050 ADV. & PROMO.				
501-0312-050 ADV. & PROMO.				
501-0312-050 ADV. & PROMO.				
501-0312-050 ADV. & PROMO.				
501-0312-050 ADV. & PROMO.				
1-0312-050 ADV. & P TOTAL SPENT IN LINE		\$577.52		
501-0312-050 ADV. & P REMAINING IN LINE		\$1,422.48		
	TCHA & Macademics SPONSORS, DONORS, AND OTHER REVENUE			
ACCOUNT CODE ITEM	BUDGET / CO		SUBMITTED (DATE) DEPOSIT	INTO
3801-0117 Sponsorship revenue		\$0.00	0.00 (102.03	112.050
McMaster Campus Store		\$25.00	Sep-23 6102-03	112-050
		Text		
TOTAL GENERATED IN LINE REMAINING TARGET IN LINE		\$25.00 -\$25.00		
	TOTALS			
HOW MUCH BUDGETED TO BRING IN HOW MUCH YOU ACTUALLY BROUGHT IN		\$0.00 \$25.00		
DIFFERENCE		-\$25.00		

# **Executives & Volunteers**

The team morale has been outstanding so far, with each of the executive members extremely excited to begin on their Macademics journey. This was primarily evident at ClubsFest, for which event each executive member aided in the preparation of merchandise to give out to the student body as well as prepared how they would greet each student. It was lovely to see the genuine and friendly interactions that our team was able to have with each of the students

that approached our booth. Additionally, we hope to have the volunteer team hired by the end of the month and continue to spread the evident team spirit!

#### Successes

Now that our Promotions Coordinator has begun consistent activity on our social media pages, it has become evident that the colour scheme we have chosen to follow was an absolute win! Together, we concluded that we wanted a more uniform Instagram page, and with that, the consistent use of the Macademics burgundy has gained the attention of students and even awarded us a few compliments made by the student body at ClubsFest.

# **Current Challenges**

Recently, a false Instagram account impersonating Macademics, was on the rise. After some students reached out to our team, we immediately took action by posting to our Instagram story to warn students about the potential fraud, as well as replying to all of the direct messages that we had received about the matter. Our team also made an Instagram post dedicated to a disclaimer about the issue. I believe that the problem has now been resolved as students have had multiple outlets to take note within, reiterating that our Macademics account is the only one that is used by us and affiliated with the MSU.

#### **Miscellaneous**

N/A