



REPORT

From the office of the...
AVP Services

TO: Members of the Student Representative Assembly
FROM: Justin Phung, AVP Services
SUBJECT: SRA 22O Report
DATE: February 26, 2023

Progress on Yearplan

Hope everyone was able to have a relaxing, stress-free reading week!

On the services side, we are in the final stretch of drafting the four service reviews for Maroons, PCC, Macademics, and SWHAT. We have received all of the data for the external research on similar students at other student unions, as well as all the internal data for the executive/volunteer survey and the general student body survey. By the time I present this report, all the analysis should have been done and we will just have to finish the written reports. Overall, the first drafts for the service reviews should be finalized by the end of this week!

Past Events, Projects, & Activities

External research

- The Services Committee has been working on summarizing the gathered external research and should have it completed by the end of the coming week
- The external research will provide possible recommendations or suggestions for service improvements from other student unions' services in Ontario

Internal data

- Thank you to everyone who helped promote the general student body surveys!
- Overall, we received:
 - 230 responses for Macademics
 - 121 responses for Maroons
 - 93 responses for PCC
 - 119 responses for SWHAT
- The surveys were all created with the consultation of VP Admin as well as the PTMs/Directors or Assistant Directors of the services and the Services Committee
- Hopefully by the time this report is presented, all the responses and feedback for executives/volunteers and students will be analyzed and compiled for the initial draft of the service reviews

Upcoming Events, Projects, & Activities

External research

- Services Committee will be finishing up the written portions for the external portions and deriving possible recommendations for the services based on the data

Consultations for feedback

- Feedback will also be solicited from Mitchell German, Victoria Scott, and Michael Wooder regarding the overall service reviews and recommendations before presenting to Executive Board

Incentives

- Gift cards will be distributed to selected raffle winners in the month of March

Outreach & Promotions

- Thank you to everyone who helped promote the surveys

Successes

- Receiving over 500 responses from the student body, which will be useful in garnering insight and feedback for the services
- Schedule and timelines have been set with 2 service reviews aiming to be presented at Executive Board on March 16 and the other 2 reviews on March 23

Current Challenges

- None

Volunteers (Standing Committees only – delete if a Caucus)

- I wanted to thank the Services Committee members (Zimo, Dominic, Veronica, Zaheeb, Isabel, Grace) for their continuous efforts on the service reviews. I would also like to thank Mitchell for being flexible and providing me much guidance throughout this process, as well as Victoria and Wooder for their insight into the services.

Best,
Justin Phung
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