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| . | MemoFrom the office of the…Vice-President (Administration) |
| To: | SRA Members and Committee Chairs |
| From: | Graeme Noble, Vice-President (Administration) |
| Subject: | Rescind Operating Policy – Compass Information Centre |
| Date: | March 21, 2021 |

### Introduction

Dear Members of the Assembly,

Over the years, the MSU has shaped its activities and service offerings to the shifting sands inherent to the needs of an ever-changing student population. As such, various services and business units have come and gone to accommodate these natural alterations.

One notable change represents a decline in the need for the Compass Information Centre. Over recent years, Compass has tried to pivot its business model to better address gaps present between McMaster University’s services (e.g., Presto cards), a few sales opportunities (e.g., student discount packages), as well as providing other options that assist with the management of student groups (e.g., ticket sales). The University and other corporate entities have since taken over many of these responsibilities, rendering many of Compass’s services relatively obsolete and, thus, no longer appropriate for serving the student body as per its intended purpose.

### Proposal

We propose that the Compass space and resources be repurposed to better serve the student body through other means.

Please let me know if you have any questions or concerns prior to the meeting.

Kind regards,

**Graeme Noble**

Vice-President (Administration) & Chief Administrative Officer

McMaster Students Union

vpadmin@msu.mcmaster.ca