REPORT

*From the office of the…*

**Maccess Coordinator**

|  |  |
| --- | --- |
| TO: | Members of the Executive Board |
| FROM: | Calvin Prowse |
| SUBJECT: | MSU Maccess Report #7 |
| DATE: | March 1, 2021 |

**MSU Maccess Report #7**

# Year Plan Update

Our programming has deviated quite significantly from our Year Plan, as a result of a delayed service opening and the transition to online.

# Service Usage

### Drop-in Space

To track service usage, we ask volunteers to mark how many active users there are in our Discord server at the end of each hour, in addition to how many individual peer support requests have been made. To calculate daily totals, we add the numbers from each hour together. Therefore, “participants” does **not** refer to the number of *different people* accessing the space in a day, as community members who are active for more than one hour are counted more than once. Because volunteers often also engage in the space as community members, “participants” includes both volunteers and community members.

The following chart compiles total participation within our drop-in space by day of week, daily averages, and total number of peer support requests. This chart includes participation for the 5 weeks from **January 18 – February 26** inclusive, excluding Reading Week.

|  |  |  |  |
| --- | --- | --- | --- |
| **Day** | **Participants** | **Daily Average** | **Peer Support** |
| **Monday** | 92 | 18 | 0 |
| **Tuesday** | 94 | 19 | 0 |
| **Wednesday** | 84 | 17 | 1 |
| **Thursday** | 87 | 17 | 2 |
| **Friday** | 70 | 14 | 1 |

### Events

Since our last EB report, we ran the following events:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Date** | **Event** | **Collab.** | **Participants** | **Facilitators** | **Total** |
| 02/08 | **Making Space: Envisioning Disabled Queer Community** | PCC | 5 | 3 | **8** |

### Community Groups

Most of our community groups launched during the week of February 8 and have run 2 times each. Our Disabled Queer & Trans group began on February 1 and has ran 3 times. Although some of the groups have yet to be attended, we believe these numbers will increase with additional promotions, and once more people realize that our groups have started. Here are the attendance numbers for our groups, listing the total number of participants across all weeks.

|  |  |  |
| --- | --- | --- |
| **Event** | **Participants** | **Collab.** |
| **Disabled Queer & Trans**  | 5 | PCC |
| **Anxiety** | 3 |  |
| **Disability in Colour** | 0 | WGEN & Diversity Services |
| **Dating & Disability** | 5 |  |
| **ASD (Autism Spectrum)** | 0 |  |
| **Depression & Mood** | 4 |  |

### Community Spaces

As of 03/01, we have the following number of community members in our digital community spaces:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **platform** | **03/01** | **01/31** | **change** | **% change** |
| **Facebook Group** | **85** | **86** | - 1 | - 1.2 % |
| **Discord Server**\* | **27** | **24** | + 3 | + 12.5% |

\*does not include Maccess Volunteers.

### Social Media

As of 03/01, we have the following number of followers on our Social Media platforms:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **platform** | **03/01** | **01/31** | **change** | **% change** |
| **Facebook** | **960** | **959** | + 1 | + 0.1 % |
| **Twitter** | **280** | **278** | + 2 | + 0.7 % |
| **Instagram** | **593** | **575** | + 18 | + 3.1 % |

# Past Events, Projects, & Activities

See above.

# Upcoming Events, Projects & Activities

We are currently planning for our Disability Pride Week, which has been pushed back to the week of March 22.

# Currently Working On

Projects we are currently working towards:

* Developing a “Skill Sharing” workshop series
* Volunteer Appreciation Packages
* Maccess Mondays: Art as Activism Instagram showcase

# Budget

We have used a total of $562.28 of our budget. No change since last EB Report, although we plan to use a significant amount of our budget on our upcoming Disability Pride Week.

|  |  |  |
| --- | --- | --- |
| ACCOUNT CODE | ITEM | BUDGET / COST |
| 5003-0118 | **OFFICE SUPPLIES** |  |
|  | **TOTAL SPENT IN LINE** | **$0** |
|  | **REMAINING IN LINE** | **$100** |
| 6102-0118 | **ANNUAL CAMPAIGNS** |  |
| Nov 4 | *Art workshop collaboration with PCC* | *$200* |
|  | **TOTAL SPENT IN LINE** | **$200** |
|  | **REMAINING IN LINE** | **$2,600** |
| 6494-0118 | **VOLUNTEER RECOGNITION** |  |
| Jan 4 | *The Jackbox Party Quintpack* | *$62.28* |
|  | **TOTAL SPENT IN LINE** | **$62.28** |
|  | **REMAINING IN LINE** | **$687.72** |
| 6804-0118 | **TRAINING EXPENSE** |  |
|  | **TOTAL SPENT IN LINE** | **$0** |
|  | **REMAINING IN LINE** | **$500** |
| 6501-0118 | **ADVERTISING & PROMO** |   |
| June 10 | *Executive Team Hiring Promo* | *$75* |
| Aug. 12 | *Peer Support Volunteer Hiring Promo* | *$75* |
| Nov. 4 | *Pet & Plant Appreciation Event* | *$150* |
|  | **TOTAL SPENT IN LINE** | **$300** |
|  | **REMAINING IN LINE** | **$1,400** |
| 6603-0118 | **SPECIAL PROJECTS** |  |
|  | **TOTAL SPENT IN LINE** | **$0** |
|  | **REMAINING IN LINE** | **$750** |
| **TOTALS** |
| **TOTAL BUDGETED DISCRETIONARY SPENDING**  | **$6,600** |
| **TOTAL ACTUAL DISCRETIONARY SPENDING**  | **$562.28** |
| **REMAINING DISCRETIONARY SPENDING**  | **$6,037.72** |

# Volunteers

We are finishing interviews for our Peer Support Volunteers, and hope to send offers out shortly.

# Current Challenges

As noted in EB Reports #1, #2, #3, #4, #5, and #6, it has been impossible to run the service while keeping to my allotted hours. Additionally, as noted in EB reports #3, #4, #5, and #6, I have still yet to hear from the MSU any clarification about backpay processes, or if there is a maximum of lieu hours that the MSU will compensate. This is extremely concerning, as there is only one month remaining in our contracts and I have yet to be given any confirmation that my lieu hours since May (nearing 200 hours) will be adequately compensated for. This is especially concerning regarding the history of the MSU of not adequately compensating PTMs for their lieu time.

Recently, I have also been quite disappointed with the MSUs response to PTM feedback. PTMs are regularly not consulted on matters relating to their work, for example the changes to next year’s Director wages which decreased PTM pay by $0.50/hour. In this case PTMs were not consulted on this matter and were not aware this was even happening until after the wages had been changed. This change was especially frustrating considering how much PTMs have went above and beyond in their roles this year to completely redesign their services to operate online.

Throughout the year, consultations with PTMs have felt much more in line with tokenism than genuine desire for engagement. This has resulted in a great deal of empty consultation, where PTM feedback is acknowledged but rarely results in any tangible change. I find this especially concerning when this feedback is provided on areas which PTMs have unique expertise. For example, I find it quite disheartening when my feedback regarding accessibility, disability inclusion, and the intersections between 2STLGBQIA+ and disabled identity are neglected. As Maccess Coordinator, my feedback is based on the experiences of volunteers and community members, my own lived experience, and the 9 years I have been conducting disability community and accessibility work. PTMs and their perspectives are a valuable asset to the MSU and it is quite disheartening to see this knowledge neglected.

# Successes

Our Maccess Mondays: Art as Activism showcase on Instagram has been met with great enthusiasm.

# Other

N/A