iA Financial Group

Return to:
Life and Health Claims Dept.,
Special Markets Solutions
2165 Broadway W, PO Box 5900
Vancouver, BC V6B 5H6

McMaster Students' Union
Policy 100011688

Please print in ink

Claims Procedure

REVERSE SIDE MUST BE COMPLETED BY DOCTOR/DENTIST ON ALL INJURY CLAIMS.

IMPORTANT: Please attach **original receipts** for all eligible expenses. Completed claim form must be filed with Industrial Alliance Insurance and Financial Services Inc. (the "Company") within 90 days after the date of the injury, and no later than 1 year, regardless of whether expenses have been incurred. Return completed claim form to the above address.

Student Information

Full Name of Student
Surname | First Name | Initial | Sex M F | Date of Birth (D D / M M / Y Y Y Y)

Home Address
Street | City | Province | Postal Code

Current Mailing Address (If different from above)
Street | City | Province | Postal Code

Name of Parent or Guardian | Phone Number | Email Address

Accident Information

Date of Accident (D D / M M / Y Y Y Y) | Time of Accident | A.M. ❑ P.M. ❑ | Where did accident occur

Please explain, **in detail**, how accident happened *(If you require more space attach a seperate sheet of paper, signed and dated):*

What injuries were caused by the accident?

Under whose immediate supervision was student at time of accident?

Treatment Received

On what date did you first consult Physician or Dentist? (D D / M M / Y Y Y Y)

Name and Address of Physician or Dentist

Are any benefits or services provided under any other group insurance or plan?
Yes ❑ No ❑

Name of Insuring Company

Are any expenses submitted to ClaimSecure? Yes ❑ No ❑ If Yes, provide EOB from ClaimSecure: _____

Authorization and Declaration

I hereby CERTIFY that the information contained in this Claim Form is true and complete to the best of my knowledge.

On behalf of myself and/or any minor insured, I RELEASE the information contained in this Claim Form to Industrial Alliance Insurance and Financial Services Inc. (the "Company") and ACKNOWLEDGE that this information will be used to assess, process and administer this claim and policy coverage. I AUTHORIZE any health care provider, insurance company, school or school board, employer, or other person or other organization to disclose to the Company any medical information, information regarding charges, or other information that the Company may need in their assessment of this claim.

I AUTHORIZE the Company to exchange the information detailed in this Claim Form and other information contained in files related to this claim or coverage with any of the parties identified in the previous paragraph for the purposes listed above, or as authorized by me, or as legally required.

Dated this _____ of _____ Year _____ Claimant: _____
DAY | MONTH | YEAR (4 DIGITS) | *Signature*

Statement of School Authority

Name of Student

Policy No. **100011688** | Reg. No. | Name of Group **McMaster Students' Union**

On the date of the accident, we certify that the above claimant was enrolled as a:
Full time student (3 or more courses) ❑ Part Time student ❑ International Student ❑

Signed: _____ Date Signed (D D / M M / Y Y Y Y)
Signature of Person Authorized by Policyholder

The Claimant is responsible for securing this form and for charges incurred for its completion.

Section A - Attending Physician's Statement

Physician Information (Print)
Name

Address

City Province Postal Code

Telephone

Patient Information (Print)
Name

Address

City Province Postal Code

Telephone

1. Diagnosis including complications (If fracture, specify bones and type of fracture)

2. To the best of my knowledge
   (a) Symptoms first appeared (D D / M M / Y Y Y Y)
   (b) Patient has had same or similar condition Yes ❑ No ❑
   (c) If "Yes", state when and describe

3. Date of first visit for present condition (D D / M M / Y Y Y Y)
   Date of latest attendance (D D / M M / Y Y Y Y)
   Date of Surgery (D D / M M / Y Y Y Y)
   Treatment required

4. Does your patient require any referral (i.e. Physio, chiro, etc.)? Yes ❑ No ❑ If "Yes", please describe:

Physician's Signature _____ Date _____ *(DD/MMM/YYYY)*

Section B – Attending Dentist's Statement

Dentist Information (Print)
Name

Address

City Province Postal Code

Telephone

Patient Information (Print)
Name

Address

City Province Postal Code

Telephone

Date of Dental Visit (D D / M M / Y Y Y Y)
Date of Initial Dental Attention (D D / M M / Y Y Y Y)
Teeth involved in the Accident: _____

Reason of Dental Visit
Accident: Yes ❑ No ❑ Emergency Dental Visit: Yes ❑ No ❑ Other, please describe: _____

If "Yes", provide details: _____

Description of damage: _____

Were these teeth whole or sound prior to the accident? No ❑ Yes ❑ If "No", please describe: _____

Is further treatment indicated? No ❑ Yes ❑ If "Yes", please describe: _____

Dentist's Signature _____ Date _____ *(DD/MMM/YYYY)*

Please attach a Standard Dental Claim Form, available at your Dentist's office, fully completed and signed by your dentist for the dental treatment received.

I understand that the fees listed in this claim may not be covered by or may exceed my policy benefits. I understand that I am financially responsible to my dentist for the entire cost of the treatment. I authorize release of the information contained in this claim form to my insuring company or its agents. I also authorize the communication of information related to the coverage of services described in this form to the named dentist.

I hereby assign benefits payable from this claim to the above named dentist and authorize payment directly to the dentist.

_____ Signature of patient (or parent/guardian)

_____ Signature of subscriber

Date _____ *(DD/MMM/YYYY)*